

FINANCIAL AND OPERATING STATISTICS

Lagos State Water Corporation has made a commitment to publish information on its financial, customer service, operation and quality performance. This statistical section uses information primarily from this report and accounts.

The financial information contained in this section does not constitute statutory accounts within the meaning of the Lagos State Water Corporation Edict 1986.

Statutory accounts relating to the financial information contained within this supplement have been delivered to the parastatal monitoring office.

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Income and Expenditure Accounts

	2000 N '000	1999 N '000	1998 N '000	1997 N '000
Operating Income (net)	,095,561	848,388	1,186,723	475,044
Operating profit / (Loss)	338,356	(322,910)	158,974	(251,543)
Surplus/ (Deficit) for the Financial Year	158,324	(4,116,953)	(1,751,524)	(712,931)

Balance Sheets

	2000 N '000	1999 N '000	1998 N '000	1997 N '000
Fixed Assets (net)	12,005,241	12,638,837	13,504,085	13,514,946
Current Assets	1,395,047	546,708	807,642	670,562
Creditors: amount falling due within one year	<u>(1,399,891)</u>	<u>(3,188,077)</u>	<u>(834,044)</u>	<u>(243,778)</u>
Total Asset less current Liabilities	12,000,397	9,997,468	13,477,683	13,941,730
Creditors: amount falling due after more than one year	<u>(11,623,399)</u>	<u>(9,191,941)</u>	<u>(8,514,687)</u>	<u>(9,457,045)</u>
	<u>376,998</u>	<u>805,527</u>	<u>4,962,996</u>	<u>4,484,685</u>

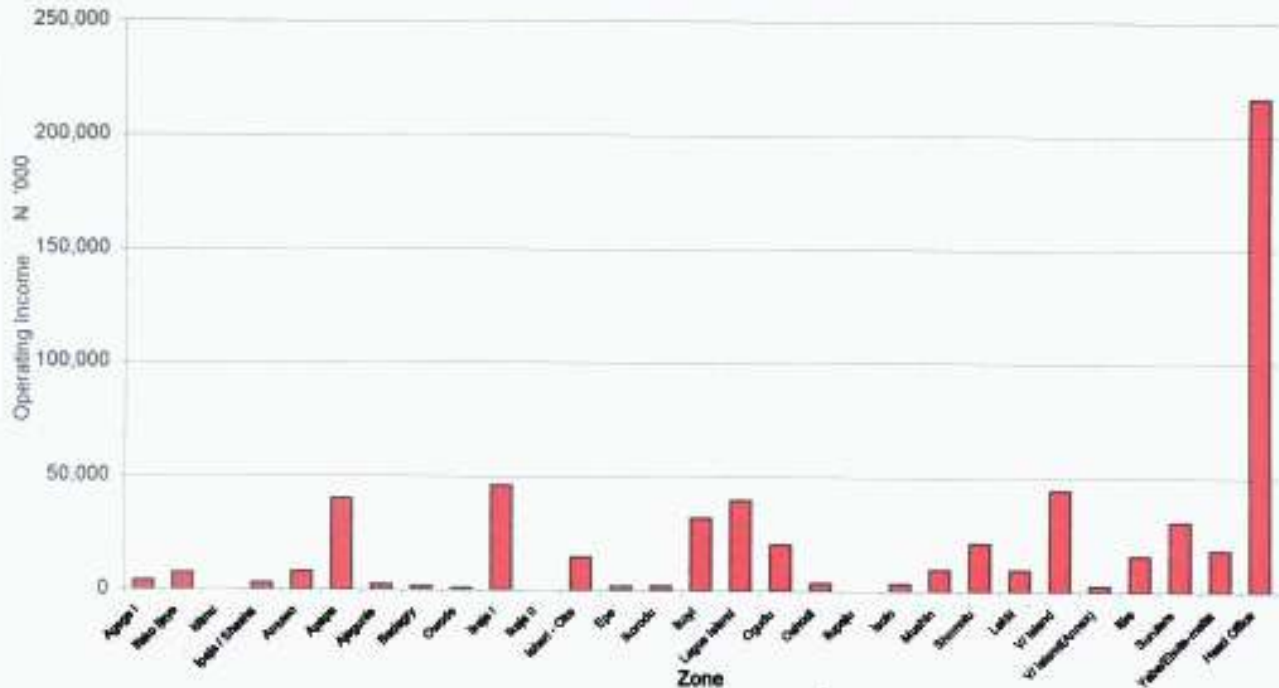
	2000 N '000	1999 N '000	1998 N '000	1997 N '000
Capital and reserves				
Capital fund	337,546	337,546	232,368	232,368
Asset revaluation reserves	797,791	797,791	797,791	797,791
Counterpart fund	666,969	729,678	729,678	684,678
Construction fund	3,955,394	6,365,867	6,586,899	4,580,165
Petroleum (Special) Trust Fund	1,045,272	1,045,272	969,934	791,833
Accumulated deficit	<u>(6,425,974)</u>	<u>(6,470,627)</u>	<u>(4,353,674)</u>	<u>(2,602,150)</u>
	<u>376,998</u>	<u>805,527</u>	<u>4,962,996</u>	<u>4,484,685</u>

Operating Income by Zones /Years

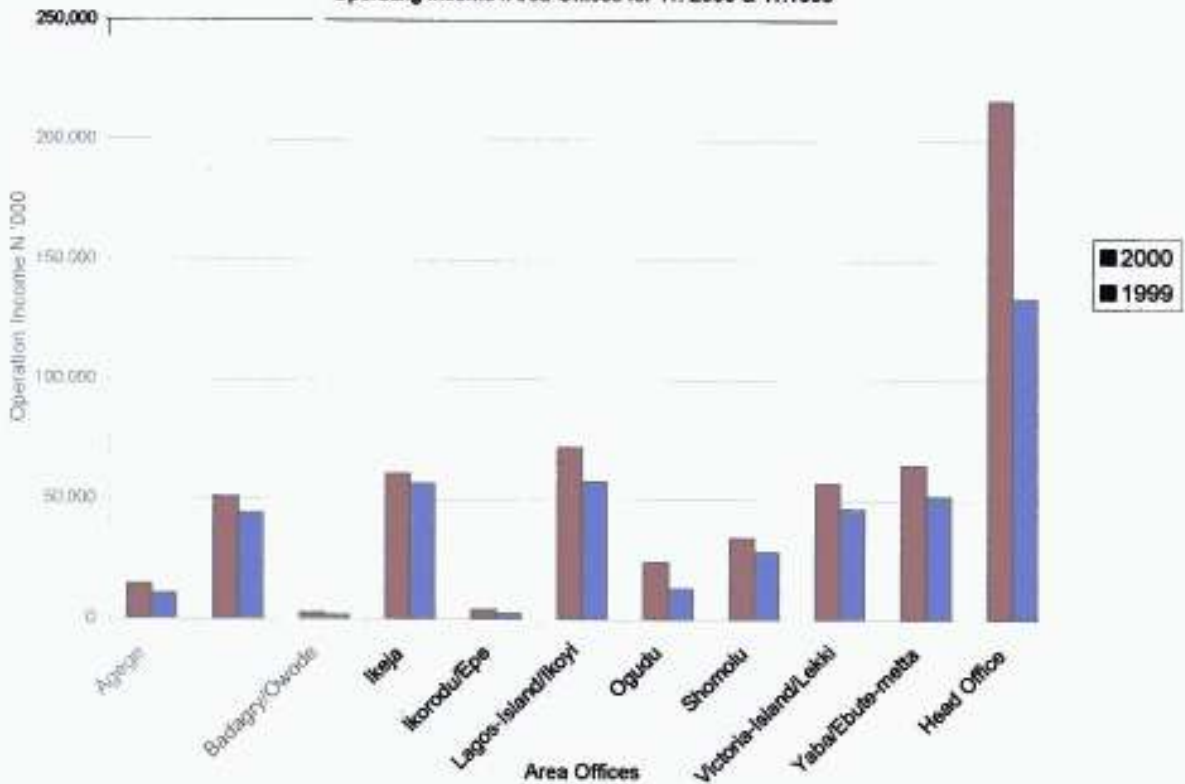
Zones	2000 N '000	1999 N '000	1998 N '000	1997 N '000
Agege I	3,877	2,342	2,025	1,275
Ifako Ijaye	7,513	4,335	4,513	4,539
Amuwo	8,049	8,718	8,990	5,935
Apapa	40,244	35,582	34,742	28,071
Badagry	1,564	417	1,314	671
Epe	1,906	1,248	883	932
Idimu				
Ikeja I				
Ikeja II	48,061	47,042	42,367	
Ikorodu				
Ikoyi	2,145	1,257	1,460	
Ilupeju	31,978	26,035	25,078	25,183
Ipaja / Shasha	3,051	3,884	4,198	2,742
Isheri - Oke	14,575	9,548	6,346	2,557
Isolo	3,301	2,179	9,242	9,434
Itire	15,665	12,153	6,878	1,756
Lagos Island	39,800	31,284	35,931	38,916
Lekki	9,608	6,364	4,083	122
Mushin	9,553	8,685	13,013	12,610
Ogudu	20,312	10,284	8,987	5,451
Ajegunle	2,662			
Oshodi	3,559	2,451	2,982	2,369
Owode	1,023	1,294	1,172	582
Shomolu	21,082	17,206	15,490	9,704
Surulere	30,540	23,935	27,546	22,857
V/ Island	44,458	39,792	26,841	20,910
V/ Island(Annex)	2,639			
Yaba/Ebute-metta	18,309	15,459	14,628	13,677
Head Office	216,700	134,034	278,629	90,183
Total	<u>600,174</u>	<u>445,528</u>	<u>579,338</u>	<u>330,825</u>


Operating Chart for 2000 & 1999

Operating Income Per Zone for Yr. 2000



Operating Income /Area Offices for Yr. 2000 & Yr.1999





key ratios

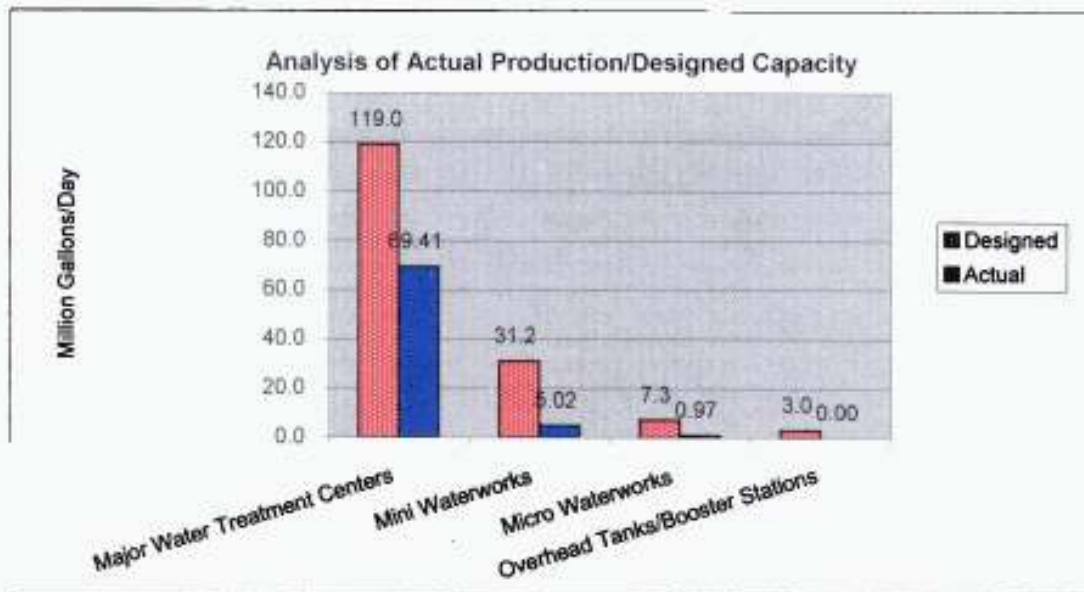
	2000	1999	1998	
Liquidity				
Current ratio (times)	0.996:1	0.172	0.968:1	
Acid test ratio (times)	0.177:1	0.015:1	0.23:1	
Profitability				
Operating profit margin (%)	31%	(38%)	13.4%	(52%)
Net surplus/(deficit) as % of Revenue	14.5%	(485%)	(148%)	
Return on capital employed (%): Historic cost	1.32%	(41.18%)	(12.99%)	
Return on fixed assets (%): Historic cost	1.32%	(32.6%)	(12.97%)	(5.28%)
Other				
Turnover per employee (N)	N 623	N 458	N 695	
Surplus/(Deficit) per employee (N)	N 90	(N 2,223)	(N 1,026)	(N 416)
LT. Debt as % of total capitalization	96.9%	91.84%	63.18%	67.83%
Employee numbers				
	No.	No.	No.	No.
Employee number (average)	1,605	1,780	1,660	1,741
Employee number (year end)	1,758	1,652	1,707	1,712

Disconnections by Years

	2000 No.	1999 No.	1998 No.	1997 No.
Domestic	12,609	14,010	12,736	11,578
Non domestic	3,152	3,503	3,184	2,894
Illegal Connections	24	37	55	48
	<u>15,785</u>	<u>17,550</u>	<u>15,975</u>	<u>14,520</u>
Percentage of customers disconnected (%)	13.6%	15.8%	17.9%	19.9%

Customer service

	2000 %	1999 %	1998 %	1997 %
Actual Production /Designed Capacity (annual average)				
Major Water Treatment Centers	58.3	55.1	68.5	63.5
Mini Water Works	16.1	14.3	13.1	23.2
Micro Water Works	13.3	13.2	14.1	8.9
Overhead Tanks/Booster Station	0.0	0.0	0.0	0.0
Actual Production/Total Production (annual average)				
Major Water Treatment Centers	92.1	92.3	94.1	90.6
Mini Water Works	6.7	6.3	4.7	8.7
Micro Water Works	1.2	1.4	1.2	0.7
Overhead Tanks/Booster Station	0.0	0.0	0.0	0.0



	2000	1999	1998	1997
Billed properties				
Water				
Unmeasured domestic (flat rate)	94,420	90,363	69,426	
Unmeasured non-domestic (flat rate)	19,335	18,425	17,356	14,321
Subtotal				
Measured domestic (Metered)	843	636	645	
Measured non-domestic (Metered)	1,559	1,411	1,547	744
Subtotal				
Total	<u>116,157</u>	<u>110,835</u>	<u>88,974</u>	<u>77,701</u>
New connection during year				
Domestic	1,064	582	577	456
Industrial/Commercial	4	24	28	24
Meter Installations	56	148	214	126
No Water Complaint				
Reported	1,200	1,620	2,015	
Repaired	1,096	1,370	1,844	1,260
Water Quality				
	2000	1999	1998	1997
Adiyan				
pH Level	6.90	7.20	7.00	6.90
Residual Chlorine (mg/l)	0.49	0.50	0.50	0.50
Colour (H/ unit)	3.12	2.00	3.00	2.99
Coliform Count	Nil	<1.00	<1.00	<0.90
Iju				
pH Level	6.90	7.20	7.00	7.00
Residual Chlorine (mg/l)	0.39	0.45	0.48	0.47
Colour (H/ unit)	4.90	5.00	4.90	4.95
Coliform Count	Nil	<1.00	Nil	Nil
Isashi				
pH Level	6.14	6.50	6.19	6.18
Residual Chlorine (mg/l)	0.25	0.22	0.24	0.25
Colour (H/ unit)	6.18	6.90	6.16	6.17
Coliform Count	Nil	<1.00	Nil	Nil

Analysis of Water supply sources (annual average)

	Designed Capacity	2000		1999		1998		1997	
	MGD	MGD	Capacity Utilization	MGD	Capacity Utilization	MGD	Capacity Utilization	MGD	Capacity Utilization
Reservoir	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
River intakes	124.00	77.90	62.82%	70.90	57.18%	93.26	75.21%	79.30	63.95%
Ground Water	47.36	7.11	15.01%	7.16	15.11%	8.07	12.82%	8.06	17.02%
Total Abstraction	171.36	85.01	49.61%	78.06	45.55%	99.33	57.97%	87.36	50.98%

Analysis of Water Production (annual average)

	Designed Capacity	2000		1999		1998		1997	
	MGD	MGD	MLD	MGD	MLD	MGD	MLD	MGD	MLD
Major Water Treatment Centers	119.00	69.41	312.35	65.54	294.93	81.52	366.84	75.54	339.90
Mini Water Works	31.20	5.02	22.60	4.47	20.12	4.09	18.41	7.23	32.54
Micro Water Works	7.30	0.97	4.37	0.96	4.32	1.03	4.64	0.65	2.93
Overhead Tanks/Booster Station	3.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Water into supply	160.50	75.40	339.32	70.97	319.37	86.64	389.89	83.42	375.40

Operational Statistics

	2000 No.	1999 No.	1998 No.	1997 No.
Leakage/Repairs				
Water Mains				
Reported	864	920	1,586	1,401
Repaired	788	840	1,566	1,396
Service Pipes				
Reported	2,128	2,876	5,270	4,954
Repaired	2,012	2,760	5,237	4,012
Appurtenance				
Reported	176	150	281	
Repaired	160	144	250	

Customer Care Center

Complaint Analysis

	Over Billing	Non Reflection of Payment	Billing Before Occupancy	No Water	Double Billing	No Water	Wrong Assessment of Property	Change of Name	Reconciliation of Account	Others
Reported	226	629	15	124	80	186	304	256	91	230
Treated	121	325	3	45	46	104	169	151	49	100

Investment Expenditure	2000 N' 000	1999 N' 000	1998 N' 000	1997 N' 000
Production and Treatment	10,358	5,933	128,852	32,218
Distribution	3,000		201,611	31,803
Operational Support	11,100	5,266	8,097	2,185
Others				
Capital Works in progress		98,832	325,635	2,088,289
Total	<u>24,458</u>	<u>110,031</u>	<u>664,195</u>	<u>2,154,495</u>

Operating Assets

	Installed No.	2000 No.	1999 No.	1998 No.	1997 No.
Reservoirs	12				
Ground Water sources	132	34	32	32	32
Ground Water treatment	19	16	16		10
River Water intake	4	4	4	4	4
Surface Water treatment works	4	4	4	4	4
Water supply booster station	3	0	0	0	0
Core primary mains (Km)		116.7	116.7	116.7	16.7
Non - Core primary mains (Km)		48.3	48.3	48.3	48.3

Information on the corporation may be obtained at any of the following main Lagos State Water Corporation offices

Head Office

Lagos State Water Corporation headquarters
Water House, Ijora
P.O. Box 555, Lagos.
WWW.LagosWater.com
e-mail: lswc@infowb.abs.net

Senior Management

Area Offices

Agege
Apapa/Amuwo
Badagry/Owode
Ikeja
Ikorodu/Epe
Lagos-Island/Ikoyi
Ogudu
Shomolu
Surulere (Yaba/Ebute-metta)
Victoria-Island/Lekki

Zonal Offices

Agege I
Amuwo
Apapa
Badary
Epe
Idimu
Ifako Ijaye (Agege II)
Ikeja I
Ikeja II
Ikorodu
Ikoyi
Ilupeju
Ipaja / Shasha
Isheri - Oke
Isolo
Itire
Lagos Island
Lekki

Mushin
Ogudu
Olodi / Ajegunle
Oshodi
Owode
Shomolu
Surulere
Victoria Island
Victoria Island(Annex)
Yaba/Ebute-metta